

MARCH 2017

NRW Dataset & Data Submission work brings new customers on board



February and March have been busy months for the Flood development team at AMX. Following a meeting between Welsh Government, Welsh Local Government Association and Natural Resources Wales on the 26th September 2016, NRW were asked to explore with AMX Solutions Ltd, potential options for using NRW's Flood Asset Management System within AMX to host a National Flood Asset Dataset for Wales. Over that time, we have worked closely with NRW to develop the AMX Local Authority solution to ensure that submissions are easy to export, comply with NRW standards and are future-proof for years to come, with all changes or updates being maintained and published to all our customers.

Alongside this process a number of Welsh local authorities also chose to adopt AMX as a complete solution for all their flood risk asset needs, as well as meeting the deadline for their National Dataset submissions. If your authority could benefit from this joined-up thinking please do share with your colleagues and contact us for further explanation and arrange a demo.



AMX Solutions

Welcomes 3 New Team Members

Introducing 3 new technical recruits to the AMX Team... Chris Rees (left) joins us as a Junior Software Developer alongside our Apprentice, Nick Webber (right). And in our AMX Support Team Jason McCarthy (centre) is our IT Support & Documentation Officer.

Revolutionise your Mobile Working

Did you know that you can use the dictate option when completing your onsite inspections or maintenance works on your handheld devices, saving you time and trouble when populating details such as defect descriptions or inspector comments. Simply select the microphone icon and speak away.

Currently all Dictaphone options require a connection to the internet to use the online translation tools underpinning the function.

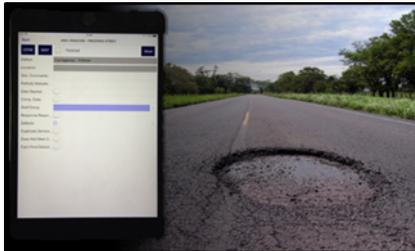


(Note: On Android if you cannot see the microphone icon, you may need to click and hold the settings button to select the microphone tool.)



Updated iOS App

Our iOS application has recently been adopted by the Highways team at Cardiff Council for recording defects brought to their attention by members of the public. Using the mobile device, inspectors can go out on site to follow-up public complaints of this kind which might include potholes, damaged street furniture or blocked gullies for example.



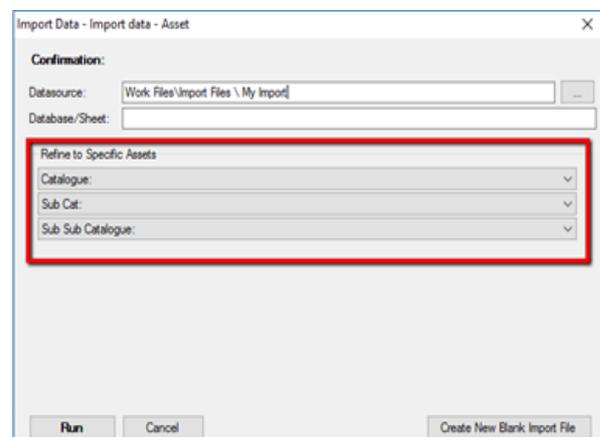
The Inspector can easily raise a defect which will synchronise with the main database, allocate it to an asset if appropriate, take pictures and record relevant data including GIS map locations and then create a maintenance action or "service request" in AMX which links to the maintenance crews scheduling the repair to take place.

New Import Functionality

In our ongoing quest to ensure customers have the best AMX experience possible, we've added a new Import Function.

Customers had sometimes fallen foul of importing assets to their database and then not being able to see the records as they have not set the catalogue/sub catalogue for the new assets within the import settings.

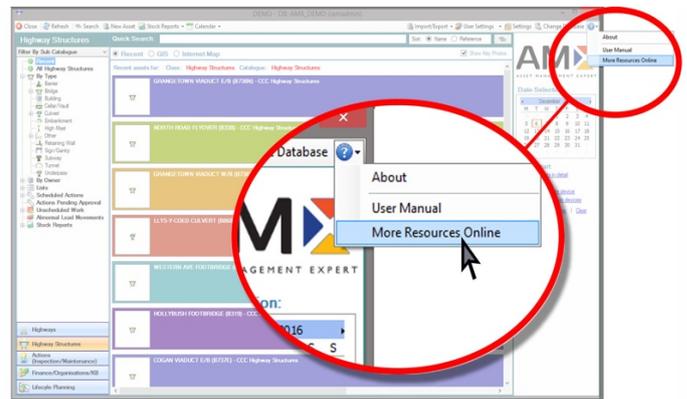
So to prevent this issue in future, you will now see a new Run screen when importing, to remind you to set the catalogue / sub-catalogue here. We hope this helps!



AMX Support Site - Did you Know??

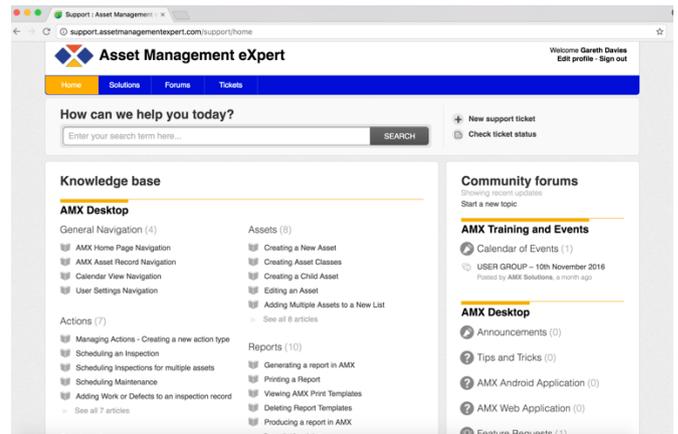
AMX has a portal of information and guides for problem-solving and customisations that has just been overhauled. Available to all AMX users it's easy to access from within the system, and is an ideal first port of call if you find yourself with a technical challenge.

The Support Site enables you to access a huge number of helpful articles and online support tools, and provides details of upcoming AMX training events too.



How to gain access to the portal:

1. Create a list of email addresses of the user(s) you want to add.
2. Send the list via email to gareth.davies@amxsolutions.co.uk
3. Users will then receive a confirmation message and a link to enable them to log-in using their registered email address and create their own password.



AMX Upgrade Updates

Doncaster Metropolitan Borough Council, Leeds City Council and Milton Keynes Council have all successfully upgraded from BMX to AMX for their bridge assets.

Another 3 upgrades are currently underway, with 1 out for client testing.

Rest assured we are methodically working through our client list to upgrade everyone. For more information, please contact helen.lake@amxsolutions.co.uk

Events Update

APSE National Highways, Winter Maintenance and Street Lighting

On March 9-10 AMX attended our first APSE event in Blackpool. It was a great opportunity to meet more Local Authority engineers from across the UK, understand the challenges they face in these areas and gain more insight to support our ongoing development of a new Street Lighting option in Asset Management Expert.



ABC2017 Bridge Conference Australia

In April, we are jointly presenting a paper with consultant engineers, Aurecon at the Austroads Bridge conference in Melbourne. Our MD Saeid Naelini has co-written a paper with David Moore entitled 'Digital Evolution in Bridge Management Systems in the Gulf Region'. We very much look forward to sharing this with you after the event.



Come learn with me...

Every year we run a day-long User Group session. All our customers are invited along to join together and share best practice ideas and practical uses for AMX and other processes and procedures, as well as getting updates and training regarding Asset Management Expert functionality.

Could you be our host for 2017? Previously, we've run the event at our offices in Bristol, further north in Rochdale and last year in Cardiff. This year as our client base has grown again, we're looking for venues that can host up to 50 people. If your authority might be able to support such an event please get in touch with our marketing manager laura.barnett@amxsolutions.co.uk.



AMX Training Calendar

Date	Venue	Event	Cost	Details
By mutual agreement	Client Site	Lifecycle Analysis	£1,200 + VAT (Day rate)	Financial planning, prioritisation of needs and asset valuation. Up to a max of 6 delegates. Please e-mail helen.lake@amxsolutions.co.uk
Wed 10 May	Bristol & Bath Science Park	Beginner AMX Training*	£495 + VAT	General navigation, scheduling & reporting.
Wed 7 June	Bristol & Bath Science Park	Intermediate AMX Training*	£495 + VAT	Print templates, customising forms, advanced reporting.
Early Jul TBC	Bristol & Bath Science Park	Advanced AMX Training	£495 + VAT	Adding data fields, workflow (automated processing), integrations.

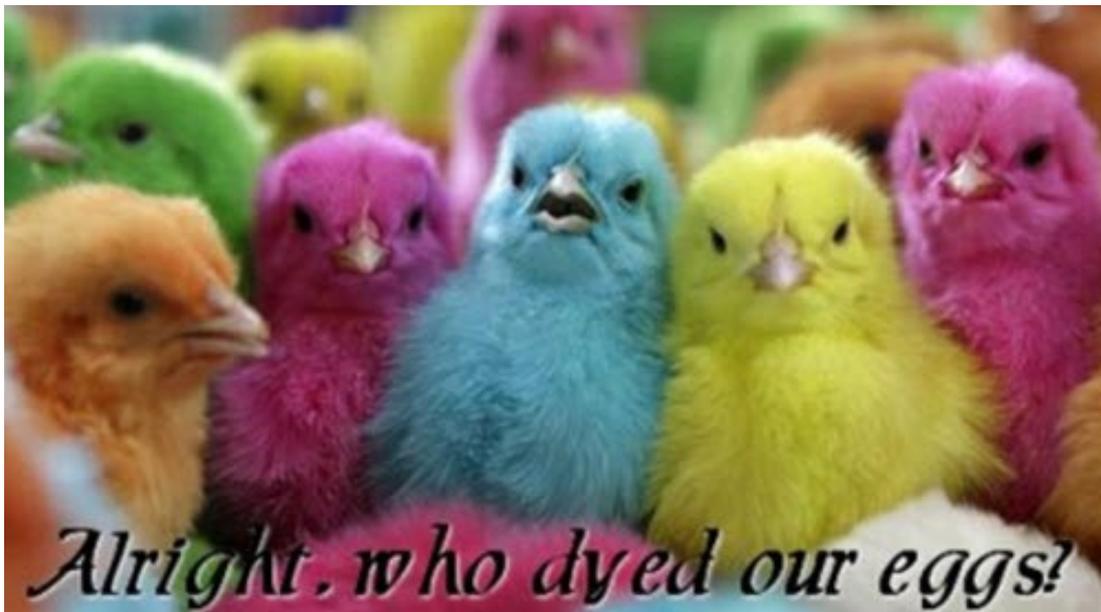
* Customers upgrading from BMX to AMX would benefit from either of these courses.

Spaces are limited, so please register to book your place at

<http://www.assetmanagementexpert.com/content/default.aspx?c=userevent>

And finally...

With April fast approaching may we be the first to wish you a Happy Easter!



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